

Shreya Shukla

Nottingham, UK • +44 7787844220 • shreyashukla26@gmail.com •
<https://www.linkedin.com/in/shreyashukla26/>

WORK EXPERIENCE

INFOSYS LIMITED

Senior Systems Engineer Hyderabad, India | Jul 2020 – Aug 2021

- Maintained responsibilities held under Systems Engineer designation.
- Mentored six new team members- provided training sessions and maintained daily rota.
- Monitored and tested application performance to identify potential bottlenecks, develop solutions and collaborate with client-side technical team on solution implementation.

Systems Engineer Hyderabad, India | Jul 2018 – Jun 2020

- Implemented MDM (Master Data Management) use-cases using Riversand SaaS for US-based retail client in the international market (China).
- Built data models, governance models and UI configurations for item onboarding and enrichment process.
- Achieved specialization in designing approval workflows with related Business Rules and Business Conditions.
- Managed user profiles using authorization model.
- Gained first-hand experience of working in Waterfall project as well as its transition into Agile methodology.
- Handled a scrum team as sole development resource from offshore for 1.5 years.
- Directly interacted with client-side SMEs to gather requirements and translate into technical user stories; assisted client-side scrum masters in effort estimation to plan efficient sprints.
- Fixed production bugs.

WIPRO LIMITED

IT Intern Gurgaon, India | Jun 2017 – Jul 2017

- Developed a website with fellow interns for 'Air Travel Reimbursement System'. Responsible for designing all database tables and stored procedures using Oracle database.
- Learnt industry-level coding standards.

CERTIFICATION

ACCENTURE NORDIC CONSULTANT VIRTUAL EXPERIENCE PROGRAM

Oct 2021

- Participated in the open access Accenture Nordic Consultant Virtual Experience Program with Forage.
- Modules included: Project Planning and Analysis, User Journey Redesign, Outcomes Analysis, Client Communication, Prioritization & Impact Assessment

EDUCATION

UNIVERSITY OF NOTTINGHAM

Nottingham, UK | Sep 2021 - Present

MSc, Information Systems and Operations Management | Awardee of Dean's Scholarship for Excellence covering 75% tuition fee

SRM INSTITUTE OF SCIENCE AND TECHNOLOGY, SRM UNIVERSITY

Modi Nagar, India | Jun 2014 - May 2018

Bachelor of Technology, Computer Science and Engineering | GPA 8.628/10, Graduated First Class with Distinction

SKILLS

- **Tools and Technologies:** Riversand, SQL, Microsoft Visual Studio, Microsoft SQL Server, Atlassian suite (Jira, Confluence, Bitbucket), Veracode, Splunk, BMC Remedy, TOAD, Parasoft SOATest

VOLUNTEER EXPERIENCE

- Program Coordinator for four years at Anubhuti- Community Extension Cell of SRM University.
- Devoted 40 hours to teach English language and communication to 30 children at Shiksharth School, Kanhai village, Haryana.
- Collected and deposited relief material in substantial quantity for the victims of Uttarakhand floods in 2013.
- Member of sponsorship team for TEDx at SRM University and solely procured Rs. 50,000 (~500 £) worth of sponsorship.